Cognizant®

Data Sheet

TriZetto® CareAdvance Provider®

Integrating utilization management efficiencies into provider workflows

Utilization management initiatives are critical to achieving regulatory compliance and are an integral component of today's new provider reimbursement arrangements.

The challenge of streamlining utilization management (UM) processes while minimizing provider administrative burdens has created barriers to the adoption and effective application of UM programs. Program success depends upon how effectively UM can be integrated into existing provider workflows, and how quickly and easily UM functions can be performed.

Streamlining and accelerating workflows

CareAdvance Provider application streamlines and accelerates the workflows associated with health plan and provider authorizations. The application offers health plans a pre-integrated connection to physicians' offices—enabling physicians to automate authorization processes with greater consistency and medical policy appropriateness. It reduces resources needed by enabling provider self-service and auto-approving most electronically submitted authorizations.

CareAdvance Provider is part of the Cognizant® line of TriZetto® Healthcare Products—a portfolio of software products that help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care and improve the member and patient experience. CareAdvance Provider supports the Clinical CareAdvance® functionality within the CareAdvance Enterprise® suite – Cognizant's comprehensive care management solution.

TriZetto® CareAdvance Provider® application allows health plans to:

- Increase administrative savings
- Reduce cost of care
- Enhance revenue potential

Automation for efficiency and satisfaction

In addition to capturing standard authorization data, CareAdvance Provider can be configured to automatically request additional information unique to a provider's needs. Health plans can easily add, view and extend inpatient and outpatient authorization requests for services.

Plans can also extend the guidelines and protocols defined in Clinical CareAdvance to automate authorizations and increase auto-approval rates. Pre-integration with Clinical CareAdvance makes provider and member data available in real time, and physicians and medical staff can check eligibility and retrieve a member's clinical profile (continuity of care document or CCD standards) containing pertinent information from the care management application.

CareAdvance Provider enables automated and secure bi-directional communication regarding authorization requests between health plans and physician offices to reduce phone calls and manual processes such as mail

Key Benefits:

Increased Administrative Savings

Providers can create and manage authorization requests during the authorization process to eliminate plan costs associated with manually processing faxes and calls from providers.

Reduced Cost of Care

Health plans can manage inpatient and outpatient utilization costs by systematically controlling the authorization process.

Enhanced Revenue Potential

Win new business through enhanced utilization management capabilities, and retain existing physicians through improved satisfaction.

or fax. Providers can attach documents, images and files at the authorization level within the care management system to provide additional relevant information.

Rapid deployment

Both payers and providers require solutions that can be deployed quickly and function within existing processes and workflows. Integrated with the TriZetto® CareAdvance Enterprise® solution, CareAdvance Provider helps health plans streamline and automate case, disease, utilization and population management, and engages constituents via a single, comprehensive data platform.

Reach your objectives faster

In addition to TriZetto CareAdvance Provider, we offer an extensive line of solutions and services that harness the power of digital to optimize your business. Achieve new levels of performance and efficiency with Digital Business, Digital Operations and Digital Systems and Technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency and improve cost and quality of care, call 1-800-569-1222 or visit www.cognizant.com.

About Cognizant

Cognizant's Healthcare Business Unit works with healthcare organizations to provide collaborative, innovative solutions that address the industry's most pressing IT and business challenges —from rethinking new business models, to optimizing operations and enabling technology innovation. A global leader in healthcare, our industry-specific services and solutions support leading payers, providers and pharmacy benefit managers worldwide. For more information, visit www.cognizant.com/healthcare.

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