



Cognizant[®]

Data Sheet

TriZetto[®] QicLink[™] and Zelis[®] Payments

Next Generation Healthcare Payments Solutions

Meeting your electronic payment
and remittance delivery needs

Healthcare payers must be able to provide HIPAA-compliant 835 remittance transactions and electronic payment solutions within prescribed delivery standards to requesting providers.

Cognizant and Zelis Payments have partnered to deliver a highly effective Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA) solution that is integrated with the TriZetto QicLink Enterprise core administration system widely used by benefit administrators.

The QicLink Enterprise solution and the Premier Partnership Program are part of the Cognizant line of TriZetto Healthcare Products—a portfolio of software products that help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care and improve the member and patient experience.

Cognizant and Zelis Payments – Working together for automated healthcare payment delivery via TriZetto QicLink core administration system integration.

The QicLink/Zelis Payments integrated solution offers the following benefits:

- Ongoing QicLink core system integration
 - Seamless integration with core system of record
 - Reduction in check reconciliation versus virtual payments
 - Post-adjudication, pre-payment provider verification
 - Assigned virtual credit card number (EFT check number) replaces print check number
 - Integration of customer service virtual credit card
- CORE Phase III - 835 remittance transactions
- Increased savings potential for the benefits administrator
- Reduced print costs and postage expenses
- Reduced workflow disruption – smooth integration and implementation

Operational and Bottom Line Benefits to Payers and Providers

Benefits administrators do not incur any vendor-initiated implementation start-up fees with this solution. Operational expenses are reduced because Zelis Payments manages the provider recruitment and enrollment process, while print costs and postage expense are decreased through virtual credit card/electronic payments. Administrators receive detailed reports of electronic payments issued, and have 24x7 access to information via a secure payer web portal.

The integrated QicLink/Zelis Payments solution gives providers multiple ways to view their data and customize notifications. They can also access other key features via the Zelis Payments secure provider web portal. An accelerated revenue cycle, receipt of 'clean' 835 remittance transactions, fraud mitigation, reduced re-keying of remittance data, and the ability to quickly match payment to advices are some of the value differentiators for providers working with Zelis Payments. Additional provider services include follow-up when a payment is not completed and Zelis Payments customer service support for provider questions related to the ePayment.

The Key to Smooth Integration

The QicLink product has been enhanced to perform near real-time data communications with minimal user effort during the check cycle process. These communications identify which payments will be made electronically by Zelis Payments prior to executing the check printing process. This typically results in lower printing and mailing costs when compared with traditional payment reimbursements to providers via paper check/EOB.

The Zelis Payments solution is a CORE Phase III-certified vendor product.

Reach Your Objectives Faster

In addition to TriZetto QicLink and the Zelis Payments partnership, we offer an extensive line of solutions and services that harness the power of digital to optimize your business. Achieve new levels of performance and efficiency with Digital Business, Digital Operations, and Digital Systems and Technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency and improve cost and quality of care, call 1-800-569-1222 or visit www.cognizant.com.

About Cognizant

Cognizant's Healthcare Business Unit works with healthcare organizations to provide collaborative, innovative solutions that address the industry's most pressing IT and business challenges—from rethinking new business models, to optimizing operations and enabling technology innovation. A global leader in healthcare, our industry-specific services and solutions support leading payers, providers and pharmacy benefit managers worldwide. For more information, visit www.cognizant.com/healthcare.

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