



Data Sheet

TriZetto® Benefits Administration

Solutions for Convenient and Affordable Physician Access Teladoc Medical Services

Partnering to enable benefits administrators to offer convenient, affordable and accessible physician consults to plan participants as a value-added service.

Skilled Medical Support Is Just a Phone Call or Click Away

The Teladoc membership service provides access to a network of board-certified primary care physicians who diagnose and treat acute, episodic and non-emergency medical problems over the telephone or via the web. When appropriate, they can also prescribe medications for non-DEA controlled substances. Because an estimated 70–75% of all primary care medical cases can be diagnosed outside of a physician's office or healthcare facility, Teladoc delivers a more cost-effective and convenient way for employees to access routine medical care.

Teladoc is a partner in the TriZetto QicLink Premier Partnership Program. Benefits administrators using the TriZetto® QicLink Enterprise™ core claims administration system benefit from optimal

TriZetto Benefits Administration & Teladoc® Medical Services

Teladoc medical services is yet another valuable offering made available and affordable for QicLink clients through the TriZetto QicLink Premier Partnership Program. This highly cost-effective tool can greatly enhance your integrated healthcare management strategy.

pricing as well as pre-integrated data feeds that supply Teladoc physicians with claim and eligibility information for participating groups. This data feed is unique to the Cognizant/Teladoc relationship, and provides the most comprehensive patient medical information to Teladoc physicians to support patient needs and communication.

The QicLink™ solution and the Premier Partnership Program are part of the Cognizant line of TriZetto Healthcare Products—a portfolio of software products that help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care and improve the member and patient experience.

Offer a Value-Added Service to Your Employer Groups

The Teladoc solution lets you easily identify the potential value in adding this service to your employer program by providing ROI estimations using a group's historical claims data, and offers the following additional benefits:

I Reduce absenteeism

Because a Teladoc diagnosis occurs within three hours, employees and their dependents can feel well faster—reducing absenteeism associated with routine illness. If medication is appropriate, the script is phoned into the patient's pharmacy (usually within one hour).

I Lower overall spending

Patients visiting the emergency room or urgent care facility for routine medical care incur huge expenses. Teladoc medical consults cost about the same as a co-pay, and are far less expensive than the cost of a PCP visit.

I Differentiate your services in the marketplace

Stand out by offering a competitive, less expensive, and efficient product—a physician consult with a guaranteed response time.

I Offer cross coverage for physicians in your network

Teladoc physicians are available 24x7x365 and can assist patients when your network physicians are unavailable or inaccessible, such as nights, weekends and holidays, providing complete cross coverage services.

I Serve travelers and individuals in rural areas

Support members in rural areas without local access to routine medical care; while plan participants who travel frequently can speak to a doctor from a hotel, meeting location or cell phone.

Reach Your Objectives Faster

In addition to the TriZetto QicLink Enterprise core administration solution, we offer an extensive line of solutions and services that harness the power of digital to optimize your business. Achieve new levels of performance and efficiency with Digital Business, Digital Operations, and Digital Systems and Technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency and improve cost and quality of care, call 1-800-569-1222 or visit www.cognizant.com.

About Cognizant

Cognizant's Healthcare Business Unit works with healthcare organizations to provide collaborative, innovative solutions that address the industry's most pressing IT and business challenges—from rethinking new business models, to optimizing operations and enabling technology innovation. A global leader in healthcare, our industry-specific services and solutions support leading payers, providers and pharmacy benefit managers worldwide. For more information, visit www.cognizant.com/healthcare.

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