Data Sheet

TriZetto® QNXT™ Division of Financial Responsibility Module

Enabling Division of Financial Responsibility (DOFR) payment alignment within your QNXT system

The QNXT Division of Financial Responsibility Module provides a required calculation currently used in the contracting process by health plans, physician organizations and hospitals to define which party is financially responsible for services rendered.

To create payment accuracy based on these DOFR agreements where financial responsibilities are not sufficiently defined, payers and medical groups need to identify payment obligation under contract prior to payment. This may also require claim analysis to ensure the payer assumes responsibility for only those items that are contractually required. Additionally, there are times when the payer takes on, either through the authorization process or for specific providers, the financial risk for identified services.

TriZetto® QNXT™ Division of Financial Responsibility Module helps health plans:

- Improve efficiency through easy-to-use DOFR configuration and maintenance processes
- Reduce confusion for which party has financial risk for a specific service
- Improve provider satisfaction by reducing time spent on administration and dispute resolutions
- Create more efficient contractual relationships with providers
- Balance billing issues
- Pay claims by line of business based on the DOFR agreement

Aligning payment with DOFR assignments

The QNXT Division of Financial Responsibility Module for TriZetto® QNXT™ core administration platform gives payers and medical groups the ability to pay claims by line of business based on the DOFR agreement. This module improves efficiency through easy-to-use DOFR configuration and maintenance processes—delivering the appropriate claims payment to the appropriate entity for those claim lines that are defined at risk by the health plan or the medical group.

This module reduces~~an~~d potentially eliminates~~gre~~y areas in defining which party has risk for a specific service. Not only does this reduce frustration and cost of billing departments, it also helps decrease

time spent by providers on payer interaction, administration and dispute resolution volume.

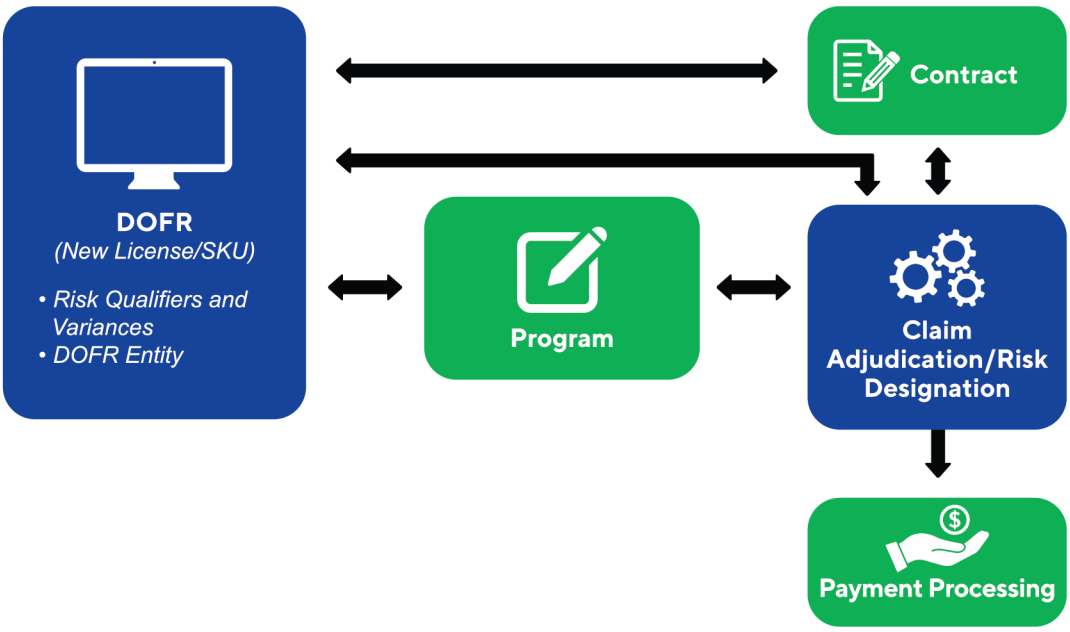
The QNXT Division of Financial Responsibility Module creates a more efficient contractual relationship, potentially saving your organization time and money by delivering advisory communications to the appropriate constituents at financial risk. Further, it also helps balance billing issues.

QNXT Division of Financial Responsibility is part of the Cognizant line of TriZetto® Healthcare Products—a portfolio of software products that help healthcare organizations enhance revenue growth, drive administrative efficiency, improve cost and quality of care and improve the member and patient experience.

The QNXT Division of Financial Responsibility Module enables users to define and configure individual DOFR contractual relationships for the purpose of analysis and action during the claims adjudication process in order to reduce costs, enhance flexibility and improve efficiency.

QNXT DOFR Module

This Module provides improved efficiency through the ease of configuration and maintenance of DOFRs, and delivers the appropriate claims payment to the appropriate entity of those claim lines that are at-risk by the health plan for the medical group.



Additional benefits

The QNXT Division of Financial Responsibility Module allows for more than just the mitigation of DOFR requirements, including:

- Financial analysis using identical codes to value service categories
- An easy-to-use interface that allows users to configure any defined DOFR
- Cost containment and cost certainty support for entities
- New connections between the defined DOFR and contracts/benefit plans
- Intake of assigned DOFR during QNXT adjudication process
- DOFR override when requested (authorized) by the health plan or medical group
- High-quality measure, outcomes and reports the responsible entity on payment processing
- Additional uses such as provider contracting, financial management and claims administration of capitation/risk arrangements

Reach your objectives faster

In addition to the QNXT Division of Financial Responsibility Module, we offer an extensive line of solutions and services that harness the power of digital to optimize your business. Achieve new levels of performance and efficiency with Digital Business, Digital Operations and Digital Systems and Technology capabilities from Cognizant.

For more information about how the Cognizant line of TriZetto Healthcare Products can help you enhance revenue growth, drive administrative efficiency and improve cost and quality of care, call 1-800-569-1222 or visit www.cognizant.com.

About Cognizant

Cognizant's Healthcare Business Unit works with healthcare organizations to provide collaborative, innovative solutions that address the industry's most pressing IT and business challenges—from rethinking new business models, to optimizing operations and enabling technology innovation. A global leader in healthcare, our industry-specific services and solutions support leading payers, providers and pharmacy benefit managers worldwide. For more information, visit www.cognizant.com/healthcare.

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